

Medical
Protection



Coding Care; Decoding Human Factors to Prevent Medical Error

Dr Rob Hendry, Medical Director

Dr Noel Kavanagh, Risk Prevention Consultant





Doc...

The Leader



“Management is efficiency in climbing the ladder of success;

leadership determines whether the ladder is leaning against the right wall.”

—Stephen Covey

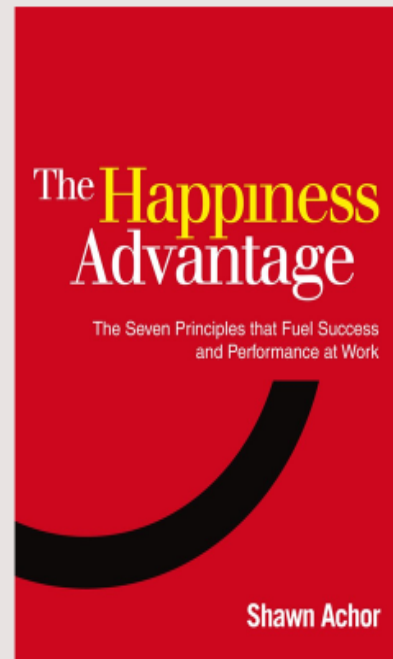


Happy...



It turns out that our brains are literally hardwired to perform at their best not when they are negative or even neutral, but when they are positive

"...doctors put in a positive mood before making a diagnosis show almost three times more intelligence and creativity than doctors in a neutral state, and they make accurate diagnoses 19 percent faster"



Grumpy



GRUMPY

Anger Iceberg



Sleepy...

Tiredness especially important during pandemic..
Cumulative = **fatigue**
18 hours awake = 2x over legal alcohol limit



How long is long enough to do a clinic or operate without a break?




Randomized Controlled Trial > J Surg Educ. 2018 Jul-Aug;75(4):968-977.

doi: 10.1016/j.jsurg.2018.01.010. Epub 2018 Feb 2.

Evaluating Fitness to Perform in Surgical Residents after Night Shifts and Alcohol Intoxication: The development of a "Fit-to-Perform" test

Coen R H Huizinga ¹, Marieke L de Kam ¹, Hein B A C Stockmann ², Joop M A van Gerven ¹, Adam F Cohen ¹, Koen E A van der Bogt ³



Tiredness can kill
Take a break

Sneezy...



BMJ 2019; 364:l528.

BMJ 2019;364:l528 doi: 10.1136/bmj.l528 (Published 6 February 2019)

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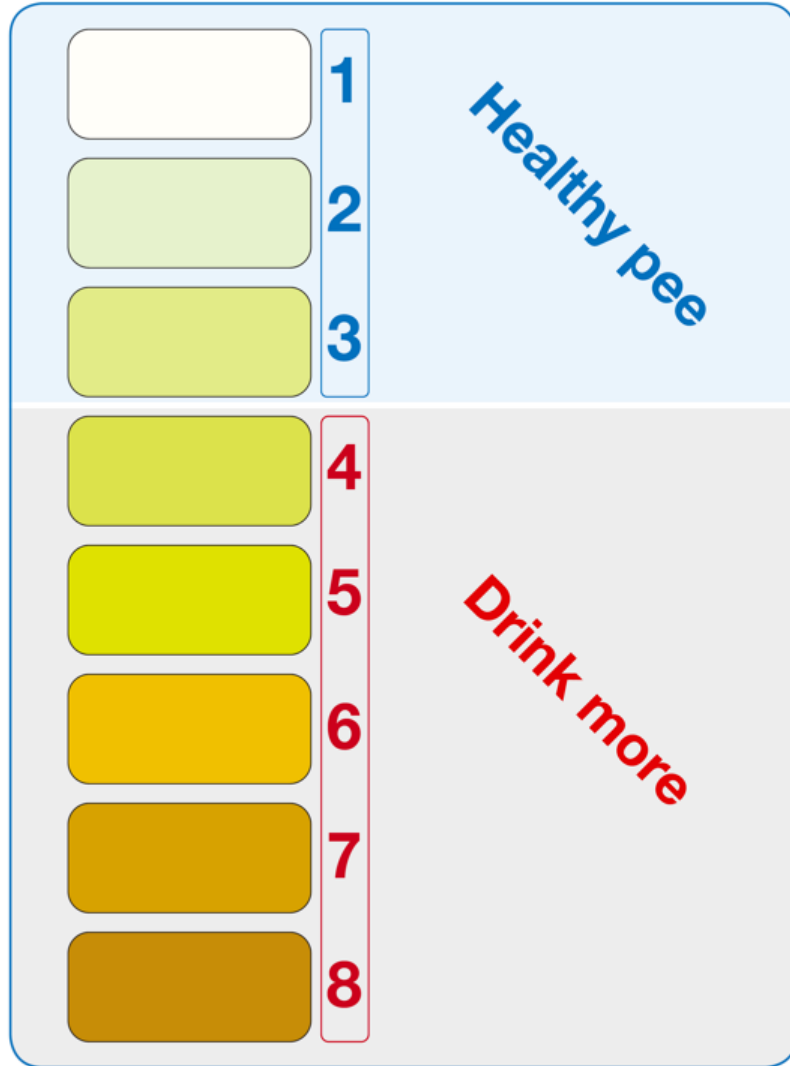


VIEWS AND REVIEWS

Looking after ourselves at work: the importance of being hydrated and fed

Hospitals should remove any barriers to doctors eating and drinking during the working day

Peter A Brennan *consultant maxillofacial surgeon and honorary professor of surgery*¹, Rachel Oeppen *consultant radiologist*², John Knighton *critical care consultant and medical director*³, Mike Davidson *pilot and union representative*⁴



Bashful...



Speaking Up

We always check each other
and welcome being checked



Dopey...



DOPEY

Long term drowning in **cortisol** and **adrenaline** eventually makes you ill.

Before that it makes you **stupid** and **unfriendly**.

Professor David Peters – Westminster Centre for Resilience



Protection that goes beyond claims



Medical Protection is the world's leading protection organisation for doctors and healthcare professionals.

As a not-for-profit, mutual organisation we protect and support the professional interests of members around the world.



Membership provides access to expert advice and support and the right to request assistance with legal matters (such as complaints, regulatory hearings or clinical negligence claims) depending on the type of membership. Members also have access to our medicolegal advice line, available 24 hours a day, 7 days a week in an emergency.



We go beyond support for clinical negligence. Membership can also protect you in ways you might not expect, with the right to request advice and legal assistance for matters such as issues with the regulator, criminal investigations, coroner's inquests and disciplinary proceedings.



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Our philosophy is to support safe practice in medicine by helping to avert problems before they happen.



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[medicalprotection.org](https://www.medicalprotection.org)

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